

# Warranty

## Why We're Different

In many instances, the role of a Munsch Hardt attorney is not that of a dispute resolver, but the crafter of significant contract rights and protections. A properly drafted and communicated product or services limited warranty is an important marketing and legal tool.

Munsch Hardt has drafted and provided ongoing advice regarding warranties for national and international manufacturing and distribution companies. Current clients of the firm include leaders in mobile communication devices, automobiles, busing services, construction equipment, industrial products and a variety of other consumer products.

Companies understandably focus most of their attention on product development, manufacturing, sales and distribution. Consequently, warranties often receive little attention. Many large, sophisticated companies use outdated warranty documents that are not only inadequate from a marketing standpoint, but non-compliant with applicable warranty laws and regulations. When clients turn to Munsch Hardt for warranty assistance, our attorneys advise them regarding the complexities and potential traps of warranty law as well as potential value-added warranty provisions, such as mandatory arbitration and class action waiver provisions.

Unfortunately, it is inevitable that warranty claims and issues occasionally lead to litigation. Our attorneys are experienced in crafting business-savvy litigation solutions and, when such solutions are not possible, successfully protecting our clients' interests in courts and before arbitration tribunals.

## Experience

### Contract Counsel

Drafted the product limited warranty, arbitration agreement and class action waiver used by one of the largest mobile communications companies in the world for its U.S. mobile products.

### Litigation Counsel

Represented one of largest transportation services companies in the U.S. in litigation involving warranties in global data center services agreement.

### Litigation Counsel

Defended one of the largest mobile communications companies in the world in a warranty class action involving more than three million products.

## Litigation Counsel

Defended a national firearms manufacturer against an attempt to circumvent product statute of repose by means of alleged express lifetime warranty.

## Practice Leaders



**Ross Parker**

Dallas  
214.855.7511  
[rparker@munsch.com](mailto:rparker@munsch.com)



**James Jordan**

Dallas  
214.855.7543  
[jjordan@munsch.com](mailto:jjordan@munsch.com)

## Related People

Logan Adcock  
Phil Appenzeller  
Claire Carroll  
Todd Frank  
Steven Harr  
James Jordan  
Emily Means  
Fred Wahrlich  
B. Lee Wertz

## Related Practices

Litigation  
Antitrust  
Appellate  
Arbitration  
Director & Officer Litigation  
Financial Institution Litigation  
Insolvency Litigation  
Lawyer & Law Firm Litigation  
Personal Injury & Wrongful Death  
Products Liability  
Environmental Litigation  
Intellectual Property Litigation  
Employment Litigation  
Trade Secrets  
Tax Controversy

## Related Industries

Manufacturing  
Retail  
Technology & Telecommunications