

Following is an update on zoning and permitting processes and public hearings for North Texas cities, Austin, Houston and San Antonio. Please keep in mind this information is current as of the date outlined and is subject to change. We recommended contacting the cities directly for the most up-to-date information.

City of Arlington

For city-wide information on COVID-19 Operations click [here](#)

For development-related inquiries: 817-459-5602

[Online Applications](#) (Zoning, Permitting and Inspections)

- Zoning, Permitting and Inspection Requests may be submitted online
- April 15 P&Z Meeting is scheduled

City of Austin

For city-wide information on COVID-19 Operations click [here](#)

For Development Services COVID-19 Operations click [here](#)

[Online Applications](#) (Zoning, Permitting, and Inspections)

- Development Assistant Center is closed to the public
- Construction activity is now permitted under Governor's March 31 Executive Order (see [Supplemental Guidance Based on Executive Order No. GA-14](#))
- Council meetings occurring with social distancing and remote participation options
- April 7 Zoning and Platting Commission has been cancelled

City of Carrollton

For city-wide information on COVID-19 Operations click [here](#)

For Planning Inquiries: 972-466-3040

For Permitting and Inspection Inquiries: 972-466-3225

To submit building permit applications: [Email](#)

To request inspections: [Email](#)

For Inspection Procedures click [here](#)

- City Hall Closed to public
- No additional cancellations have been posted for Boards and Commissions

City of Dallas

For city-wide information on COVID-19 Operations click [here](#)

For Current Planning COVID-19 Operations click [here](#)

For Permitting and Inspections Operations Updates click [here](#)

[Schedule Inspections](#) or call 214-670-5313

[Online Permitting](#) (Building only)

For current planning inquiries: 214-670-4209

For Oak Cliff Municipal Center services, permitting and inspection inquiries: 214-948-4480

- City Hall may only be accessed through appointments only (includes mail service)
- Oak Cliff Municipal Center is limiting in-person customer services
- All public meetings will be held via teleconference
- Board and Commission meetings are cancelled through April
- April 9 CPC meeting will be plats only
- April 23 CPC meeting is cancelled
- Zoning Applications and payments may be mailed or submitted in person
- City Council Committees are suspended for the duration of the emergency

City of Denton

For city-wide information on COVID-19 Operations click [here](#)

For development-related inquiries: 970-349-8541 or 940-349-8360

[Online Applications](#) (Zoning, Permitting and Inspections)

- Development Services Closed to public
- All board and commission meetings have been cancelled until further notice
- Will not accept any new applications needing board or Council approval (including plats)

City of Farmers Branch

For city-wide information on COVID-19 Operations click [here](#)

For Planning & Zoning COVID-19 Operations click [here](#)

For Planning inquiries: 972-919-2542

For Permitting and Inspection inquiries: 972-919-2549

- Development Offices closed to public
- Contact department specific staff for more information on processes
- No new board and commission meetings have been posted
- Planning and Zoning Commission is preparing to meet via Zoom

City of Fort Worth

For city-wide information on COVID-19 Operations click [here](#)

Updates on Boards and Commission Meetings click [here](#)

For Development Services contact information click [here](#)

[Online Applications](#) (Zoning, Permitting and Inspections)

- City Hall Open with restricted access
- Accepting Online Applications only or through scheduled appointment
- April 8 City Plan Commission tentatively scheduled pending technology issues
- April 8 Zoning Commission cancelled
- April BOA, DDRB, HCLC, and UDC meetings cancelled

City of Frisco

For city-wide information on COVID-19 Operations click [here](#)

For Planning inquiries: 972-292-5300

For Permitting inquiries: 972-292-5301

For Inspection information click [here](#)

[Online Permitting](#) (Limited projects and Inspections)

- City Hall Open
- P&Z and Council will meet as scheduled unless further reduced
- Other boards and commissions are cancelled for the duration of the disaster declaration

City of Garland

For city-wide information on COVID-19 click [here](#)

For Planning Inquiries: 972-205-2445

For Permitting Inquiries: 972-205-2300

- City Hall Closed to public
- P&Z and Council will meet as scheduled unless further reduced
- Other Boards and Commissions are postponed until further notice
- Contact staff for information on application submittal

City of Grand Prairie

For city-wide information on COVID-19 Operations click [here](#)

Updates on Boards and Commission meetings click [here](#)

For Planning Inquiries: 972-237-8255

For Permitting and Inspection Inquiries: 972-237-8230

[Online Applications](#) (Zoning)

- City Facilities Closed to public access
- April P&Z and Council meetings are currently scheduled
- April 20 Zoning Board of Adjustments is cancelled

City of Houston

For city-wide information on COVID-19 Operations click [here](#)

For Permitting Center COVID-19 Operations click [here](#)

For Planning Inquiries: 832-393-6600

For Permitting Inquiries: Call specific division

[Online Permitting](#) (Permits and Inspections)

- Permitting Center Open by appointment only
- City meetings proceeding as scheduled with limitations on speakers and spacing
- Utilize [Plat Tracker](#) for Planning Commission updates

City of Irving

For city-wide information on COVID-19 Operations click [here](#)

For Planning Inquiries: 972-721-2424

For Permitting Inquiries: 972-721-2371

[Online Permitting](#) (Single-Trade Permits & Inspections)

- City Hall Closed to public
- April 2 City Council Meeting cancelled
- No additional meeting cancellations posted at this time
- Planning accepting applications: [Email](#)

City of McKinney

For city-wide information on COVID-19 Operations click [here](#)

For Development Services COVID-19 Operations click [here](#)

[Online Applications](#) (Zoning, Permitting and Inspections)

- Development Services Closed to public
- Boards and Commissions are suspended
- Applications requiring board or commission action will be accepted but cannot move forward until meetings resume
- In home inspections for existing homes are suspended

City of Mesquite

For city-wide information on COVID-19 Operations click [here](#)

For Planning Inquiries: 972-216-6216

[Online Applications](#) (Zoning, Permitting and Inspections)

- City Hall Open with social distancing measures in place
- Boards and Committee meetings will be addressed on a case-by-case basis

City of Plano

For city-wide information on COVID-19 Operations click [here](#)

For Zoning Inquiries: 972-941-7151

For Permitting Inquiries: 972-941-7140

[Online Permitting](#) (Permits and Inspections)

- Planning Department Closed to public
- City Council and P&Z will meet as scheduled
- Other boards and commissions are postponed until May
- Zoning applications will be accepted by email (paper documents must be mailed or placed in drop-off box) Contact Eric Hill - erich@plano.gov

City of San Antonio

For city-wide information on COVID-19 Operations click [here](#)

For Development Services COVID-19 Operations click [here](#)

For development-related inquiries: 210-207-1111

[Zoning Applications](#) (Zoning)

[Online Permitting](#) (Permitting and Inspections)

- Development and Business Services Center is closed to the public
- Boards and Commission Meetings have been cancelled until further notice



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